

Before the
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

COMMENT TO RESPONSE OF THE UNITED STATES Docket No. MC2012-26 POSTAL SERVICE TO
ORDER NO. 1366

The Parcel Place

We feel strongly that the enhanced PO Box services now being offered by the Post Office create yet another competitive product with an unfair competitive advantage. We are a mom and pop, small neighborhood business. We have struggled with rules that already have had a negative impact on our sales. The new, enhanced offerings, when fully implemented will create an unrealistic expectation by the public, that the Post Office can actually deliver such services. We know that with reduced hours, staff and locations; that is not the case. Most Post Offices are already understaffed by retail standards and technologically challenged when compared to UPS and FEDEX.

The enhanced PO Box services currently being offered that we oppose include:

- Offering Post Office Box renters the use of the Post Office street address for Post Office Box addressing.
- Removing the PO Box designation when using a street address.
- Offering Post Office Box renters email notification of mail delivery.
- Offering Post Office Box renters the ability to receive packages from private carriers.

In reality, these enhancements allow the USPS to offer an identical service to Private Mail Box (PMB) Service. The CMRA regulations established by the USPS create an unfair advantage for the USPS in offering those services. Those unfair regulatory advantages include, but are not limited to:

- The requirement to handle mail for 6 months for departed or cancelled customers. As a store owner, I have to apply new postage to any item that is forwarded during this term.
- The inability for PMB customers to file a change of address form once their contract has ended with the CMRA.
- The inability for PMB customers to get the same free forwarding service offered to PO Box customers.

Additionally, the USPS has publicly expressed their desire to move from 6 to 5-day delivery. The USPS has repeatedly stated that as their plan stands today, PO Box customers would continue to receive 6-day delivery. Why should Post Office Box customers be allowed to receive mail on Saturdays when no one else can?

It is unreasonable and unfair to ask small businesses like myself to compete with the Post Office when that entity gives itself regulatory advantages on like services and products. When the Post Office first sought to move the PO Box service from the Market Dominant to Competitive category, no mention was made of adding any enhancements. These enhancements change the basic product, and when combined with the CMRA regulations, create a distinct and unfair competitive advantage for the USPS.

We respectfully request that the Commission advise the Post Office to cease offering these PO Box enhancements as soon as possible.

Dave and Ann Casey

Owners, The Parcel Place
July 24, 2012